

MECU VISA® Cardholder Service Guide

| Services | Credit Cards | Debit Cards |
|------------------------|-------------------------------|-------------------------------|
| Cardholder Services | 866-820-2958 | 800-248-6328 |
| Card Activation | 800-631-3197 | 866-985-2273 |
| Balance Transfers | 866-820-2958 | |
| PIN Change/ PIN Now | 888-886-0083 | 866-985-2273 |
| Lost/Stolen Cards | 866-820-1039 | 866-820-1039 |
| Cardholder Disputes | 888-918-7341 | 888-918-7341 |
| Fraud Detection Line | 888-918-7313 | 888-918-7313 |
| PSCU Collections | 888-918-7331 | |
| Payment by Phone | 866-820-2965 Fee may apply | |
| CU Rewards | 888-634-6318 curewards.com | 888-634-6318 curewards.com |