

What to Expect

Browser Update:
Internet Explorer® 7.0, 8.0, and 9.0 are now supported.

Account Overview:

Upon Sign On (login), the **New Messages** notice box in the upper-right corner of the screen informs the Member of new messages in their inbox. Clicking on the link takes the Member directly to the inbox screen.

Negative amounts are now shown in **black text** with a minus sign instead of **red text** and parentheses.

The Print-friendly view hyperlink is found on the **Account Detail** and the **Accounts Overview** screens.

The **Hide/Display** Link has been moved to the right hand side of the page:

MEGU Baltimore's Credit Union Log Off

Accounts Account Transfers Bill Payment Administration Customer Service Other MECU Services

Accounts Overview

Welcome **Mecu Member** the last time you signed on was 10/20/2011 at 4:31 PM Eastern Standard Time. Your last failed sign on was 10/17/2011 at 3:07 PM Eastern Standard Time.

Print-friendly view

New messages: 0

Hide or show accounts

Negative balances show in Black font now instead of red

Share/Checking Accounts

Account Name	Number	Available Balance	Current Balance	As Of Date
Checking-5605		124.28	75.41	10/21/2011
Checking-8722		-345.62	-346.62	10/21/2011
My Money		3,102.20	3,107.17	10/21/2011
Money Market-8723		1,630.43	1,640.43	10/21/2011
Money Market-8724		0.00	0.00	10/21/2011
Money Market-8725		-56.00	-56.00	10/21/2011
Money Market-8726		0.00	0.00	10/21/2011
Money Market-8727		0.00	0.00	10/21/2011
Savings-9030		15.00	5.00	10/21/2011

Certificate Accounts

Account Name	Number	Current Balance	As Of Date
11M Superflex CD-4999		0.00	10/21/2011
11M Superflex CD-5000		0.00	10/21/2011
11M Superflex CD-5001		0.00	10/21/2011
11M Superflex CD-5002		0.00	10/21/2011
11M Superflex CD-5003		0.00	10/21/2011
11M Superflex CD-5004		0.00	10/21/2011

Account Summary:

The new "How Do I..." link at the bottom of the screen replaces the earlier version's help graphic:

Account Summary

View account details for the selected account.

Account:
Checking-5605 - 124.28

As of Date:	10/21/2011
Balance:	\$75.41
Available:	\$124.28
YTD Interest:	\$0.19
Interest Rate:	0.25%
Last Deposit Amount:	\$25.00
Prior Year Interest Paid:	\$0.42

To see account transaction activity, go to the Account Details page.

[How Do I...](#)

Account Detail:

The **Account Detail** screen has a new search functionality that allows the member to easily search for transactions. The Online banking user can now select the Search transactions hyperlink and its corresponding popup appears.

The OLB user will select their search criteria by first choosing the length of time from the "Time period" drop down list from its list of available options: **Current statement, All, Date Range, Yesterday, and 30/45/60/90-day** views

The new option **Current statement** displays transactions from the beginning of the current statement cycle until today.

Date range – This option activates the **from (oldest date)** and **to (newest date)** fields and their popup calendars which appears below the Time period drop down list.

Search Your Transaction History

Savings-8903

To search transactions, select the appropriate criteria, and click "Search".

Time period: All

Transaction type: All

Transactions:
 All
 Check number:
 Description:

[How Do I...](#)

Time period: Date range

From (oldest date): 9/7/2011

To (newest date): 9/7/2011

Transaction type: All

Alerts:

The **Alerts** section has been redesigned to combine **Alerts Preferences** and **Manage Alerts** into a single screen and simplified the process to add or change the email addresses of the OLB users.

The screenshot shows the 'Manage Alerts' page for MECU Baltimore's Credit Union. At the top, there is a navigation menu with options like 'Accounts', 'Account Transfers', 'Bill Payment', 'Administration', 'Customer Service', and 'Other MECU Services'. The main heading is 'Manage Alerts'. Under 'Contact information', the primary email is 'Member@mecu.com' with a 'Change' link. Below this, there are tabs for 'Account Alerts' and 'Service Alerts'. A dropdown menu shows '11M Superflex CD-4999' with a 'Go' button. A table lists alert types: 'Account Transfer Alerts', 'Balance Alerts', and 'Maturity Alerts', with columns for 'Send Alert When' and 'Send To'. A note at the bottom states 'Check marks indicate a subscribed alert. Mandatory alerts cannot be deleted.' and a 'How Do I...' link is provided.

New Advanced Look to the following Pages

PassMark Challenge Page

The PassMark Challenge Page is titled 'Sign on to Online Banking'. It explains that the following questions will validate identity when logging in from an unrecognized computer. The first question is 'Username: Your Username Here', with a link 'Not your username?' and a note that the user can re-enter the username if it's incorrect. The second question is 'What is the first name of the best man at your wedding?', with an empty text input field. A link 'Forgot your answer?' is provided, along with instructions to contact support for a PassMark reset. There is a checkbox for 'Register your computer (optional)', which allows registration as authorized to access the account without confirmation questions. At the bottom, there are 'Continue' and 'Cancel' buttons.

Password Page

The Password Page is titled 'Sign on to Online Banking'. It instructs users to 'Verify your picture and personal phrase' to confirm they are viewing the financial institution's website. A 'PASSMARK' image shows a landscape with palm trees. To the right, it asks for the 'Your pass mark phrase' and provides instructions: if the picture or phrase is not recognized, click 'Cancel' and sign on again; if forgotten, contact support. A link 'Forgot your picture or personal phrase?' is provided. Below this is a 'Password:' label and an empty text input field, with a 'Forgot your password?' link. At the bottom, there are 'Sign on' and 'Cancel' buttons.

Loan Payment Detail Screen:

The **Loan Payment Detail** screen will have its data fields and payment amounts spread across a refreshed table

Loan Payment Details ×

Installment-6148

Here is your loan payment information.

Outstanding principal:	1,029.70
Interest:	232.09
Reserve:	0.00
Insurance:	0.00
Escrow:	0.00
Late charges:	0.00
Fees:	0.00
Rebates:	0.00
Unapplied:	0.00
Total payment:	\$1,261.79

Close

[How Do I...](#)

Setup Secure Sign on Page:



Set Up Secure Sign On

Step 1 of 3 - Set up a picture and personal phrase

A picture has been selected for you. Accept this picture, or choose a new picture below. Create your personal phrase, and click "Continue setup".



Enter a personal phrase:

Your personal phrase displays next to your picture during sign on. Enter 1 to 40 characters.

Continue setup

Want to use a different picture? Select one of the pictures shown below.

Category:

[Reset all images](#)



Pictures in this category: [Next](#)

[Exit setup process](#) Secure Sign On is vital in our efforts to prevent fraudulent activity. If you exit this setup process, you will lose the information you entered, and you will need to start again.

[How Do I...](#)